



Improving standards. Reducing risk

The **Consulting Surveyors National Professional Standards Scheme** has been endorsed by the Professional Standards Councils and commenced on 1 July, 2020. The Scheme has been specifically designed to promote professional standards, enhance consumer protection and to enable private practice members to limit their civil liability to selected amounts provided they meet the Scheme's requirements.

KEY OBJECTIVES

The key statutory objective of the Scheme is to monitor, enforce and improve professional standards of its members for the protection of consumers of professional services.

The Scheme will achieve these results through the compulsory ongoing Continuing Occupational Education that will have a primary focus on Risk Management Training and Professional Ethics.

Members who are part of the scheme will, by association, be held in a higher regard among the community because of the higher levels of professional performance, service delivery and competence.

Participants in the Scheme will be able to create a place of preferred employment for professionals who have high professional standards and expectations.

Improved standards will reduce the risk of error or negligence and the loss associated through that error or negligence.

Those practices that participate in the Scheme will be able to demonstrate to their clients the true value of a professional service.

PARTICIPATION

Participation in the Scheme is open to all Corporate and Individual Members of Consulting Surveyors National. All staff from those Consulting Surveying Practices will need to complete the appropriate levels of Continuing Occupational Education (COE) to satisfy the requirements of the Professional Standards Council under the Scheme.

CAPPED LIABILITY

The Scheme serves to cap the civil liability or damages the Consulting Surveyors National Scheme participants may be required to pay if a Court upholds a claim against them.

The liability cap (or monetary ceiling) applicable for the purposes of limitation of liability under the Scheme at the relevant time is to be determined largely according to the annual fee income of the firm.

Higher liability caps than the statutory limits defined by the legislation are permitted at the discretion of Consulting Surveyors National and upon application by the participant.

CONTINUING OCCUPATIONAL EDUCATION (COE)

An approved training provider in Consulting Surveyors Campus has been established to deliver the required COE. Topics covered under the training will include:

- Professionalism and Ethics
- Liability and Professional Indemnity
- Risk Management
- Financial Risk Management
- Record Keeping, Document Control
- Operational and Process Risk Management
- Cyber Security Management
- Purpose, Limitations and Accuracy of Surveys and Equipment
- Responsibility of Signing Plans
- Corporations Act, Human Resources, Obligations Under Other Legislation

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